



Twilight Tour FAQ and Check List

Itinerary

What happens during a Twilight Tour? Find out! Arrive at the Education Center at 6:00pm and after a **quick orientation** you'll be learning about, and meeting, animals. With a Zoo guide, your group will **tour the zoo** after hours and **meet an animal** up close!

What to Bring

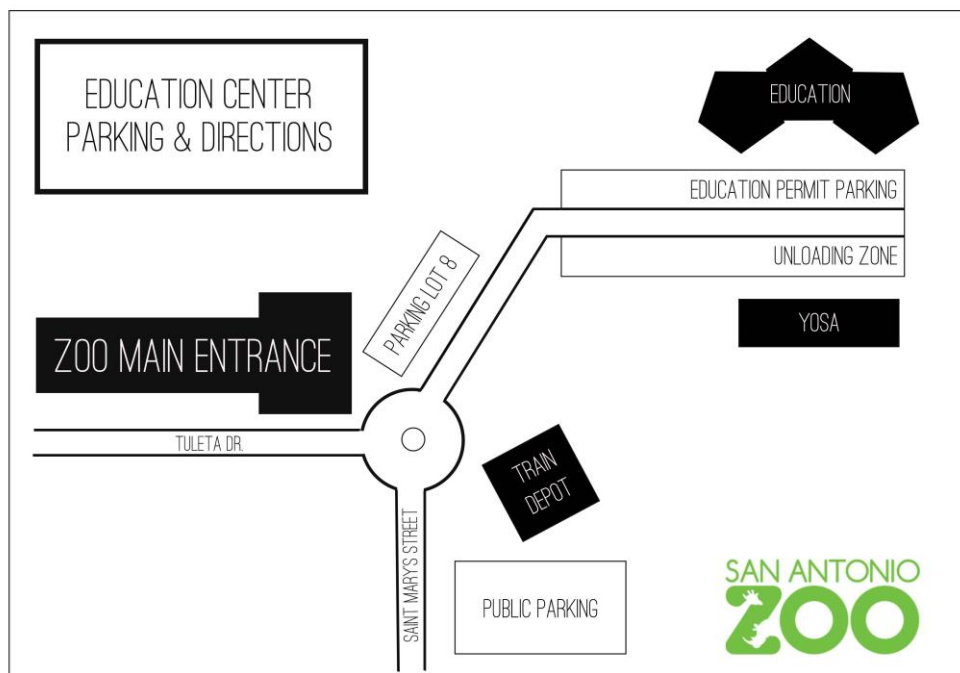
Comfortable walking shoes are recommended. Cameras are a great idea, but please do not bring any personal music or other electronic devices.

Food

Please do not bring any food items. As dinner will not be provided, please eat prior or after your zoo visit.

Parking

Twilight Tour guests will need to park in public parking next to the Train Depot. Once you have parked please make your way to the Education Center using the map below. Your program will begin promptly at 6:00pm.



Guidelines

To ensure that everyone has a positive experience, please review the following guidelines with your child, prior to arriving at the zoo.

- Respect Zoo employees, animals and visitors.
- Respect Zoo property.
- Running, excessive noises and horse play are not allowed.
- No handheld games or electronic devices.
- No outside food or drink. No smoking.
- Children are to stay with their parents/chaperones at all times.
- All campers, children and adults, are expected to participate in all activities.

Chaperones are responsible for discipline of the group. Failure to follow the above guidelines may result in removal from the Zoo, without refund.

How do I make a reservation & when do I need a final head count?

Book your *Twilight Tour* program today by registering online or calling 210-734-7184 ext. 1503. A non-refundable deposit of \$40 will be collected when you make your reservation and the remaining balance is due 2 weeks before your scheduled program. A minimum of 15 participants or \$275 is required. To ensure that you are provided with the best possible Zoo experience, notify the Zoo of any change in participant numbers two weeks prior to your *Twilight Tour* program.

General Program Information

- Program is design for ages 5 and up
- Program occurs between 6:00 pm - 8:00 pm
- Program cost \$275 for 15 participants; additional guests \$15 each