



Roars and Snores FAQ and Check List

Itinerary

What happens at the Zoo after dark? Find out! Arrive at the Education Center at 6:30pm and after a **quick orientation** you'll be learning about, and meeting, animals. With a Zoo guide, your group will **tour the zoo** after dark, **meet an animal** up close and participate in an animal related **activity**. We will rise at 7am for a **breakfast buffet** and more fun. After returning your belongings to your car, you are welcome to continue your zoo adventure on your own for the remainder of the day (**zoo admission included with Roars & Snores**).

Please note that your program will begin once your entire group has arrived.

What to Bring

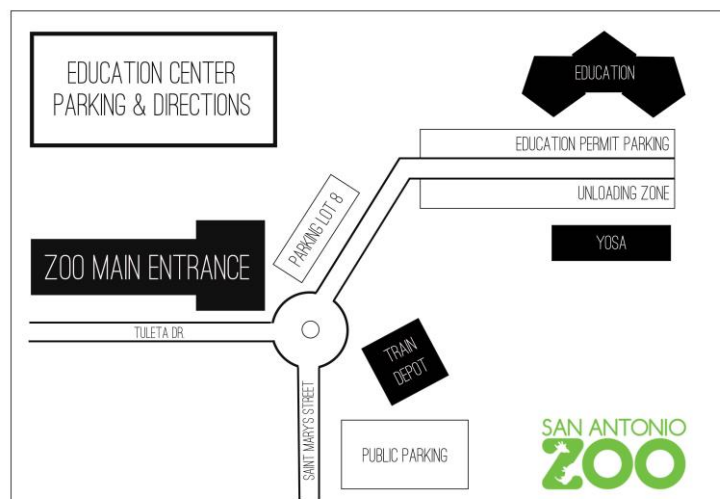
You will need to bring a sleeping bag and pillow, comfortable walking shoes, basic toiletry items, and a change of clothes, if desired. Since you will be camping inside one of our air-conditioned facilities you may want to bring an air mattress or camping pad. Due to some overnight venues being in the middle of the zoo, we recommend bringing a wagon to assist in carrying your overnight supplies. Cameras are a great idea, but please do not bring any personal music or other electronic devices.

Food

Please do not bring any food items. An evening snack will be provided, in addition to a breakfast buffet. As dinner will not be provided, please eat prior to your arrival to the zoo. If you, or anyone in your group, have food allergies, please inform Zoo staff in advance.

Parking

We suggest you unload your gear at the Education Center at 6:15pm, before moving your car to parking lot 8 for the night. Parking lot 8 is located on the right side of the main zoo entrance. Once you have parked your car you will need to walk back to the Education Center. Your program will begin promptly at 6:30pm.



Guidelines

To ensure that everyone has a positive experience, please review the following guidelines with your child, prior to arriving at the zoo.

- Respect Zoo employees, animals and visitors.
- Respect Zoo property.
- Running, excessive noises and horse play are not allowed.
- No handheld games or electronic devices.
- No outside food or drink. No smoking.
- Children are to stay with their parents/chaperones at all times.
- All campers, children and adults, are expected to participate in all activities.

Chaperones are responsible for discipline of the group. Failure to follow the above guidelines may result in removal from the Zoo, without refund.

How do I make a reservation & when do I need a final head count?

Book your *Roars & Snores* program today by registering online or calling 210-734-7184 ext. 1503. A non-refundable deposit of \$100 will be collected when you make your reservation and the remaining balance is due 2 weeks before your scheduled program. A minimum of 20 participants or \$1000 is required. To ensure that you are provided with the best possible Zoo experience, notify the zoo of any change in participant numbers two weeks prior to your *Roars & Snores* program.

T-Shirts and Patches

Patches are included in the cost of your program. Each participant is welcome to take home a Roars and Snores patch.

Roars and Snores t-shirts are \$15 and available for purchase the morning after your program. Please note that sizes do run out. To ensure shirts are available for your visit please contact the programs coordinator to check on availability and to inquire about pre-ordering.



General Program Information

- Program is design for ages 5 and up
- Program occurs between 6:30 pm - 8:30 am
- Program cost \$50 per person, 20 person minimum
- Upgrade your overnight to sleep in Africa Live! for an addition \$15 per participant.