



Available Party Times: 9:30am-11:30am and 12:30pm-2:30pm

MEMBERS \$550

NON-MEMBERS \$650

Each Additional Extra Guest: \$30 each

All adults and children, including those with Zoo memberships, must be paid program participants.

Please note that these terms and conditions were agreed upon at your time of booking.

Party Package Information:

A Complete Hosted Party Package includes:

- A Designated Reserved Area on Zoo Grounds for two (2) hours
- Cupcakes and Ice Cream for 20 guests
- Food Option for 20 guests
- Your Choice of Train or Carousel Rides for 20 guests
- 20 Zoo admission tickets (valid for adults and/or children for the day of the party only)

Reservations are taken on a first-come, first-serve basis. Reservations must be made on line.

A \$100, deposit is required to reserve a timeslot. This is non-refundable.

All party cancellation requests must be submitted to the San Antonio Zoo Catering staff in writing at least two (2) weeks before the party date.

Your final guest count to include additional party guests and food order is **due by noon on the Tuesday prior to your Party.**

Final payment is **due (5) days prior to the birthday party.**

Any items not paid for by this date will be considered cancelled.

In an effort to protect our animals, you are **NOT permitted** to bring the following items onto Zoo Grounds:

Balloons, Inflatables, Glass Containers, Alcohol, Confetti, Glitter, Styrofoam, Plastic Straws, Silly String, Piñatas, Live Animals, and Portable Music.

The San Antonio Zoo is a rain or shine venue. **All birthday parties will take place rain or shine.**

Food Options:

Option 1

Chicken Nuggets
Hot dogs
Potato Chips
Kids Meal Cups

Option 2

Hamburgers
Hot Dogs
Potato Chips
Kids Meal Cups

Option 3

4-14" Large Pizza
Cheese/Pepperoni
Kids Meal Cups

Kids Meal Cups will be filled with your choice of fountain drink, a water option will also be available for your guests to enjoy.

We do not allow outside food, including any type of food delivery service into the Zoo during your event.

On the Day of your Party:

A Birthday Party Greeter will be available to meet you at the front entrance 15 minutes prior to the start of your party to walk you to the reserved area and assist you with any requests.

It can be a long walk to your party, we suggest either bringing your own wagon or strollers to transport any items.

San Antonio Zoo wagons may not be taken out of the Zoo (note that the parking lot is not part of the Zoo).

We will have a Birthday Party Hostess present during the entirety of your party, which will help keep you posted and on schedule for what activity is next.

Below, you will see an example of how we plan to execute your Hosted Birthday Package, this can also be discussed in more detail with your Birthday Party Coordinator prior to the day of the Party.

9:10-9:20am	Meet Guest of Honor with Family at the Zoo's Front Entrance, walk them to the reserved party location
9:15-9:45am	Birthday Greeter stationed at the Zoo's Front Entrance, welcoming guests and having someone walk them to the reserved party location
9:30am	Birthday Party begins
9:45am	Birthday Party Greeter reports back to Birthday Day Party Location with any guests
10 -10:30am	Begin to serve Food
10:30 -10:45am	Serve Cake and Ice Cream
10:45 -11:15am	Opening of Presents
11:15 -11:30am	Take party guests to the Carousel or Train Ride to enjoy with their Party Guests
11:30 -11:40am	Ending of Party, transport all gifts and items to Front Gate for client

Parking Information:

1. The closest parking to the entrance of the San Antonio Zoo is limited so park at the main parking lot. We strongly suggest planning additional time for guest to park. (15 minutes)
2. Alternative parking close to the San Antonio Zoo is available next to the Animal Adoption Shelter under the highway.
3. **Extra time will NOT be allotted for late arrivals** so please make sure you and your guest are prepared and arrive on time.